

# From paper chaos to digital efficiency

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e-documents (eCMR, carta de porta,..)



# The current situation

**F U D**

Fear

Uncertainty

Doubt

# NO excuses



## FUD

## FUD-BUSTER

“Digitalisation is too complex.”

Modern e-document platforms are **plug-and-play**. Implementation usually takes days, not months.

“With paper, I can see exactly what’s leaving. Digitally, I can’t.”

Digitalisation **increases control**: real-time visibility, automatic status updates and full audit trails.

“What if documents get hacked or lost?”

All data is **encrypted** and backed up according to ISO 27001/GDPR standards, far **more secure than paper** or email.

“Are digital documents legally valid?”

Yes. eCMRs, e-signatures and e-archiving **comply with UN, EU and national legislation**.

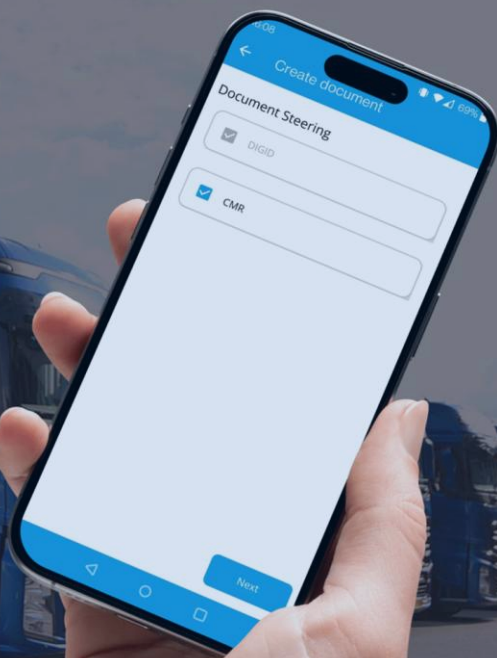
“What if our customers or carriers don’t go digital?”

Hybrid models allow for mixed digital and paper processes, ensuring **business continuity** without friction.

“Digitalisation replaces people.”

Digitalisation doesn’t replace - it **empowers**. It **removes repetitive work** so staff can focus on high-value and customer-oriented tasks.

# eFTI ≠ eCMR



- **eFTI = Electronic Freight Transport Information** (EU Regulation 2020/1056)

- **What?** Ensures that **governments** can **legally** receive B2G information contained in eCMR and other documents.
- From July 2027, member states must accept digital documents

**eFTI goals:** administration ↓, transparency and interoperability ↑

**Our goals:** IOP + delivering data to eFTI-gate + workflow optimization

## Summarized:

- eCMR = B2B + B2G
- eFTI = B2G

international

freight

### eCMR

Digital consignment note, applicable for freight transport between countries that ratified the CMR-convention.

national

freight

### Carta de porta

Digital consignment note for freight transport within the Spanish borders.

Soon mandatory

international

attachments

### Non-statutory doc's

- Proof of delivery
- Delivery notes
- Photo's
- ...

international

waste

### Annex VII

Digital document for cross-border waste transport.

national

waste

### Identification form

Digital document for waste transport in Belgium (variants for other EU countries).

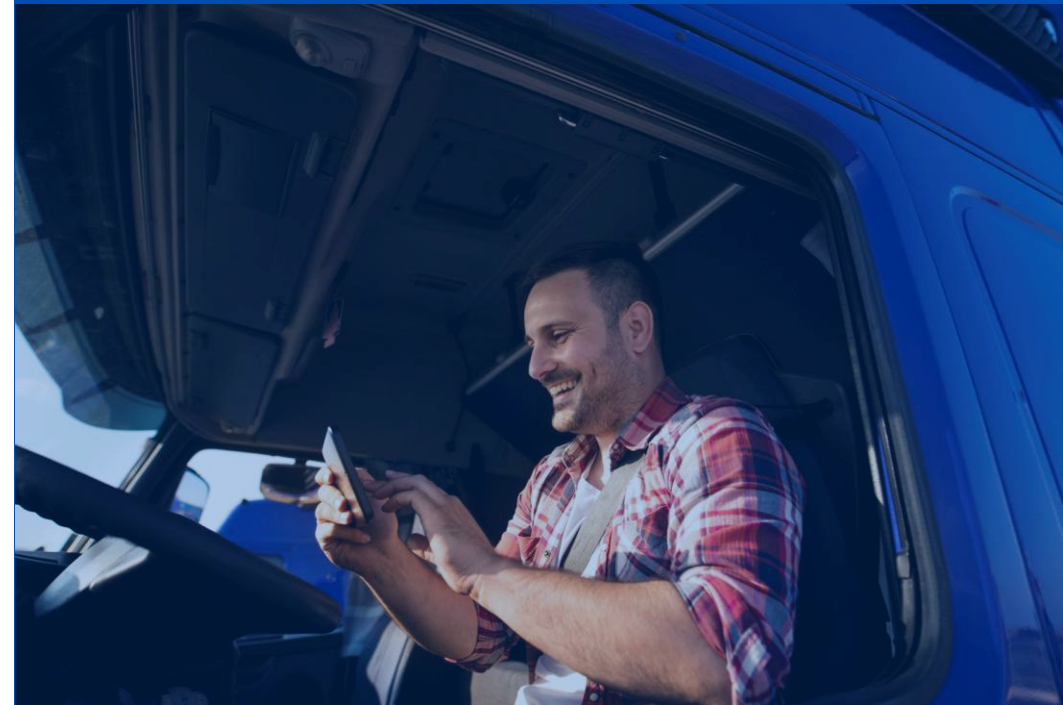
international

chemical

### eECD

Digital cleaning document with full EU coverage.

# Digital documents



# Benefits of switching to digital

**75%**

lower administration costs

**80%**

Faster processing

**94%**

Fewer errors

# Case study: Zoutman

(production of salt)

- **eCMR** via integration with their ERP-system
- Integration with **weighbridge**
- **Drivers** work via **tablet**

## Result:

- 75% less administrative work
- Higher customer satisfaction
- 5 min time saving per document
- Documents immediately available digitally



# TRUST network

C

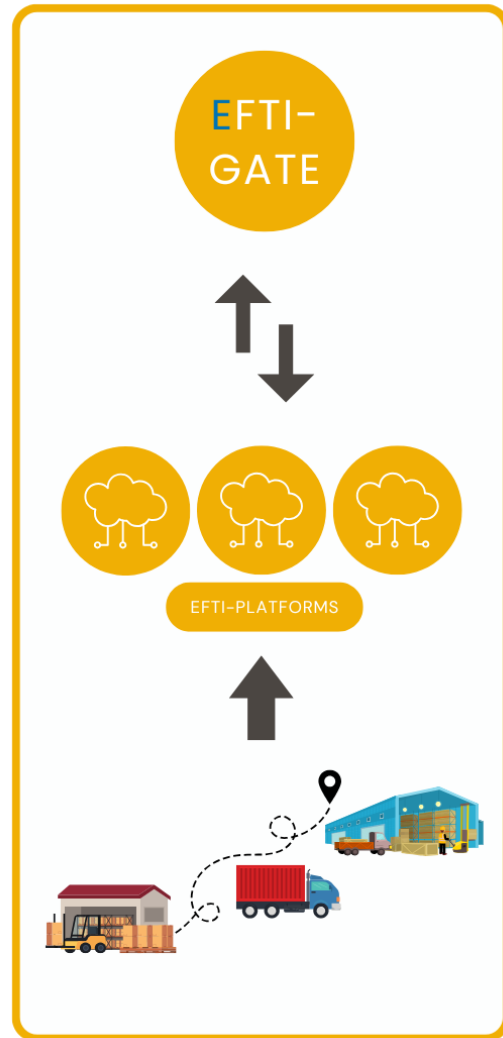
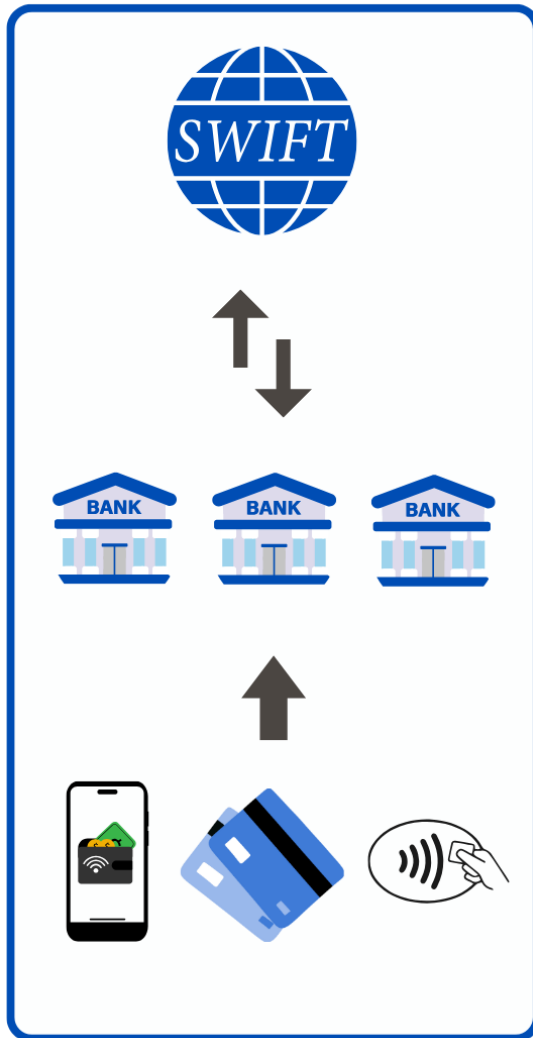
Circular

D

Data

E

Economy



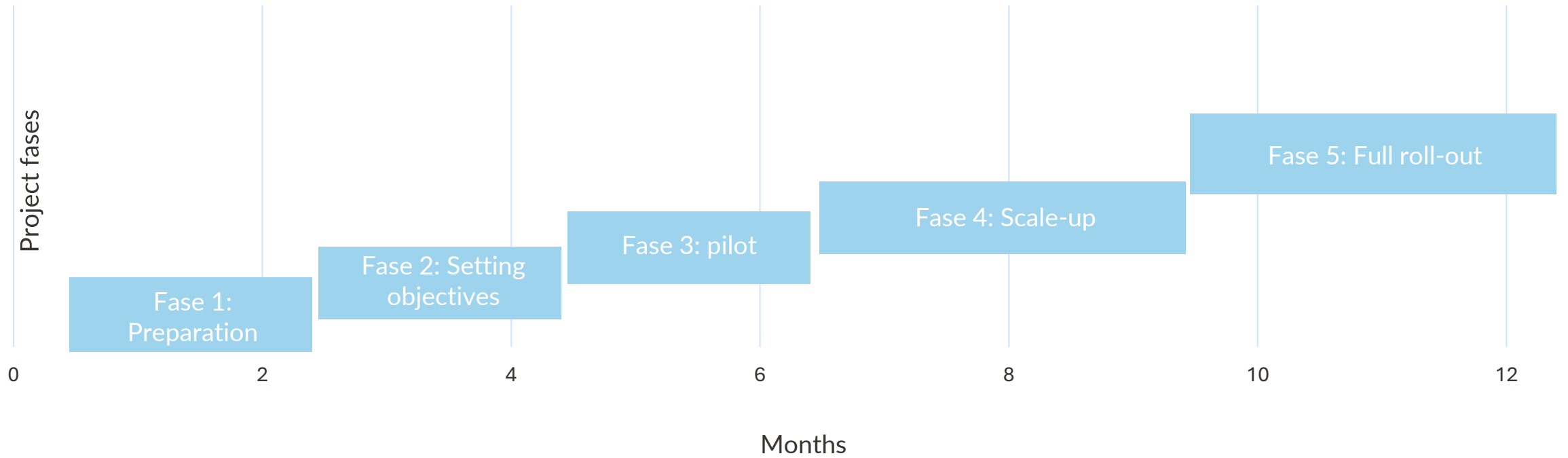
## Everyday examples

- E-facturation via Peppol
- Bank payments via SWIFT
- Digital payments
- Digital log in
- Online shopping (Bol.com, Amazon,...)

# Step-by-step plan for implementation

1. Analysis of current processes (preparation)
2. Setting objectives
3. Start pilot project
4. Scale-up
5. Full roll-out & optimization

# Timeline



# Summary & call to action

- **The future is digital:** eFTI & eCMR are necessary
- **Benefits:** time, money, compliance, sustainability
- **Action point:** start a digital pilot before 2027





# The 2025 contradiction in logistics

What does not belong in the evolution?



a. Electric truck



b. Self driving truck



c. Piles of paper transport document

BE FUTURE PROOF

DARE TO START

**DIGITAL**