

## **CUSTOMS, TRADE AND SKILLS – WHAT'S THE DEAL?**

15 NOVEMBER, WCO, BRUSSELS

**09:00**      *REGISTRATION & COFFEE*

**09:30**      **FUTURE PROOFING THE CUSTOMS PROFESSION**

*WELCOME*

**Jean-François Auzeau**, Chair CLECAT Customs and Indirect taxation institute

**SESSION 1: FACTORS CHANGING THE CUSTOMS PROFESSION**

**Topics:**

- What is driving change in the customs profession?
- What new professional skills are required?
- How can younger generations be attracted to the customs profession?

**Panel**

- Greet Van Melkebeke, Senior Business Manager, Randstad
- Olivier Thouard, Customs & Tax Director, GEFCO
- Dr Sara Godfrey, Stakeholder Engagement lead, EU Exit Customs Policy Team HMRC UK (tbc)
- Robert Windsor, Executive Director, BIFA

**10:20**      **SESSION 2: EDUCATION IN CUSTOMS AND TRADE COMPLIANCE**

**Topics:**

- The need to integrate customs and trade in regular education programmes.
- What is the importance of academic and post-academic programmes?
- How can education be provided in a digital customs environment?

**Panel**

- Lars Karlsson, KGH Global Consulting
- Seamus Kavanagh, IIFA Executive Officer, Irish International Freight Association
- Roberto Alberti, President, FEDESPEDI
- Klaas Wassens, Executive Director of the Master in Customs and Supply Chain Compliance, Rotterdam School of Management

**11:10**      *COFFEE*

11:40

### **SESSION 3: HOW TO MEASURE AND PROVIDE PROOF OF CUSTOMS COMPETENCE**

#### **Topics:**

- The new AEO requirement of practical standards of competence and professional qualifications
- The importance of the EU Customs Competency Framework
- CEN Standard of Competency for customs representatives
- Practical tools for implementation

#### **Panel**

- Birgit Reiser, Customs and Tax Training Manager, DG TAXUD
- Marco Cutaia, Director of Customs Office Milan, Italian Customs Agency
- Werner Rens, Advisor, Belgian Administration of Customs and Excise
- Anne Sandretto, General Director, TLF Overseas
- Rob Ewalds, CEO, Gaston Schul Group

### **SUMMARY AND CLOSING REMARKS**

13:00

**Steve Parker**, President CLECAT

13:10

*NETWORK LUNCH*

14:15

### **A CHANGING CUSTOMS AND TRADE LANDSCAPE**

*SETTING THE SCENE*

**Introduction by Steve Parker**, CLECAT President

**Ana Hinojosa**, Director of Compliance and Facilitation, WCO

**EC (tbc)**

14:40

### **SESSION 1: POLITICS AND POPULISM INFLUENCING TRADE AND CUSTOMS**

#### **Topics:**

- Global developments influencing Customs and Trade
- How is trade affected by Brexit, Trade Wars and new Trade Agreements?
- The increasing role of Prohibitions, Export Controls and Sanctions

Moderator: Frank Heijmann, Dutch Customs

#### **Panel:**

- Lennart Heip, Belgian Shippers' Council (OTM)
- Jean-Francois Auzéau, Director Customs, Ziegler France
- Karl-Hubert Dischinger, CEO, Dischinger

15:30

## **SESSION 2: IMPLEMENTING THE EU STRATEGY FOR RISK MANAGEMENT**

### **Topics:**

- What is the EU Advance Cargo Information System?
- How will it impact supply chains and the various actors within it?
- When should you start preparing and how?
- How does it relate to other global security initiatives?

Moderator: Prof. dr. Albert Veenstra, Scientific Director, DIALOG

### **Panel:**

- Dora Gaspar, DG TAXUD/ICS2 Team
- Axel Klein, Head of Compliance, Lufthansa
- Lothar Moehle, Director AVSEC + Governance Global Air Freight Schenker
- Hong Nguyen, World Customs Organization

16:10

*COFFEE*

16:40

## **SESSION 3: E-COMMERCE AND LOW VALUE CONSIGNMENTS**

### **Topics:**

- Key update on the new WCO e-commerce Framework
- Is e-Commerce just for express and Amazon?
- The VAT Action Plan – Towards a single EU VAT area.
- Can customs and trade cope with the volumes?

Moderator: Dominique Willems, CLECAT

### **Panel:**

- Ana Hinojosa, Director of Compliance and Facilitation, WCO
- DG TAXUD (name tbc)
- Han Bosch, Responsible e-Commerce, Dutch Customs
- Hans Maessen, Consultant, Maco/SGS Customs Services

17:40

*DRINKS RECEPTION*