

HOW TO MEASURE AND PROVIDE PROOF OF CUSTOMS COMPETENCE



Anne Sandretto

General Director,
TLF Overseas



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Freight Forwarders Forum 2018 - 15 November - Brussels



**FUTURE PROOFING
THE CUSTOMS PROFESSION**

**SESSION 3: HOW TO MEASURE AND PROVIDE
PROOF OF CUSTOMS COMPETENCY**

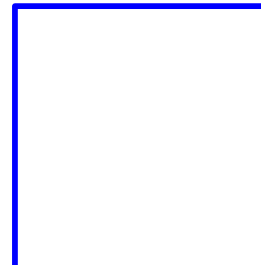


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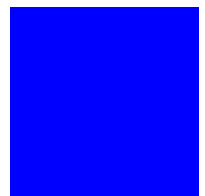
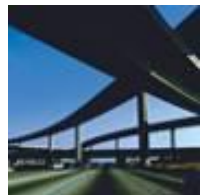
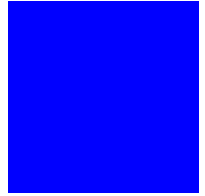
**CEN Standard of Competency
for customs representatives**

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General Manager - TLF Overseas**



CEN Standard of Competency for customs representatives

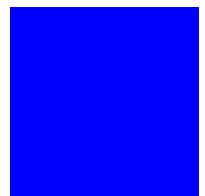
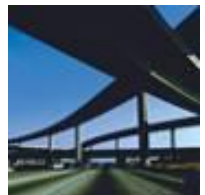
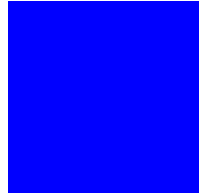
- The European Standard of customs competency is the result of a joint initiative between CLECAT and CONFIAD launched in 2015;
- According to article 27 of the Commission Implementing Regulation (EU) 2015/2447:
 - « *The criterion laid down in Article 39(d) of the Code shall be considered to be fulfilled if any of the following conditions are met:*
 - a) *The applicant or the person in charge of the applicant's customs matters complies with one of the following standards of competence*
 - (i) *a quality standard concerning customs matters adopted by a European Standardisation body*
- It has been developed and constructed according to the rules set by the CEN (European Committee for Standardization) for building and publishing any standard.



CEN Standard of Competency for customs representatives

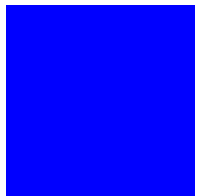
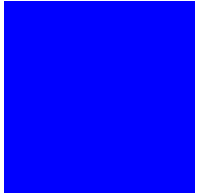


- The main purpose was to create definitions and specifications of competencies for customs representatives in order to:
 - Compensate for the lack of European standard of customs competency at the date of entry into force of the UCC although mentioned in implementing regulation 2015/2447
 - Give an harmonized and trusted baseline within the EU for Customs representatives, Members states and operators (importers / exporters);
 - Improve the quality of customs services in the EU market dealing with the Union Customs Code (« UCC »);



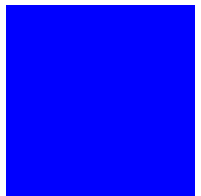
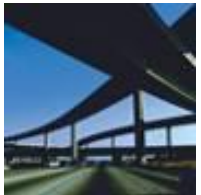
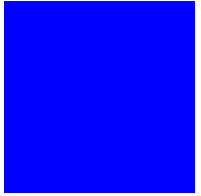
CEN Standard of Competency for customs representatives

- Based on the European Customs Competency Framework (« EU-CCFW ») developed by DG TAXUD, we customized a concrete and practical set of competencies for customs representatives, freight forwarders and customs brokers
- The certification body can only certify a Physical Person and a Company benefits from the customs competency through its certified staff (on the 21 competencies).
- Vote turnout : 28 out of 33 CEN States Members
- Four levels of knowledge and skills are used:
 - Level 1: Awareness
 - Level 2: Trained level
 - Level 3: Advanced
 - Level 4: Expert



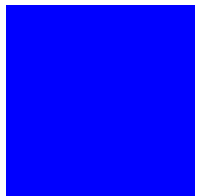
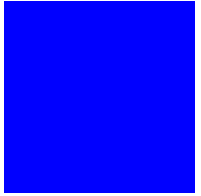
CEN Standard of Competency for customs representatives

- 21 domains of competencies are described according to the EU customs Competency Framework (such as: customs business understanding, tariff and classification, VAT, origins of goods, entry of goods process).
- Three main goals :
 - To develop training modules and programs and;
 - to evaluate the competency;
 - Assess certification delivered by a certifying body.
- For certification, the evaluation is based on 7 domains tagged in level 3 and 7 domains tagged in level 2:
 - Theoretical examination: 40 questions MCQ
 - Practical examination (written case study - Oral case study).



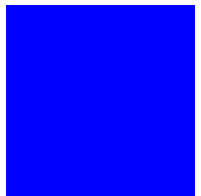
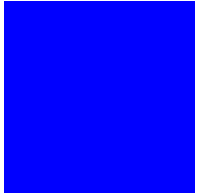


- In France, we actually have training modules for level 1 and 2, and we are working on level 3;
- **We created a working group in partnership between Italy and France with Professional customs experts, to start a pilot project :**
 - **In Italy: ANASPED**
 - **In France: TLF OVERSEAS**





- Choose the Certification Body at European level (2 organisms shortlisted)
- Submit the pre-assessment and assessment process to the chosen certification body and present it to others national federations and when applicable, to national customs administrations.



THANK YOU
FOR YOUR ATTENTION

