

# EDUCATION IN CUSTOMS AND TRADE COMPLIANCE



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# HOW CAN EDUCATION BE PROVIDED IN A DIGITAL CUSTOMS ENVIRONMENT?

IRISH INT. FREIGHT ASSOCIATION

CLECAT FREIGHT FORWARDERS DAY 2018

WORLD CUSTOMS ORGANISATION, BRUSSELS



Irish International  
Freight Association





- Overview
- Mechanics
- Awareness Section
- Practical Section
- Samples of Assignments + Online Tests
- Timeline of Training
- At the beginning
- Characteristics of 2018 Training

# AIM OF TRAINING

Educate + Upskill Irish Freight & Logistics Industry in preparation for BREXIT





# OVERVIEW

6 Weeks of Training in 2 sections

4 Weeks of Customs Awareness Training

2 Weeks of Practical Training



# MECHANICS

Blended Learning Approach – Online + Classroom + Traditional Study

## Online



Webinars (On-Demand, 24/7)

Online Test (Time Limited Access)

## Traditional

2x Classroom Sessions

Extensive Training/Reference Manual

Assignments (Written and Online)

Student Access to Online Customs Clearance Software

# AWARENESS SECTION (4 WEEKS)

Classroom Introduction +

Training Manual – 180 pages + 76 pages of Appendices

Academic in nature;

National Customs Administration + National Customs Procedures

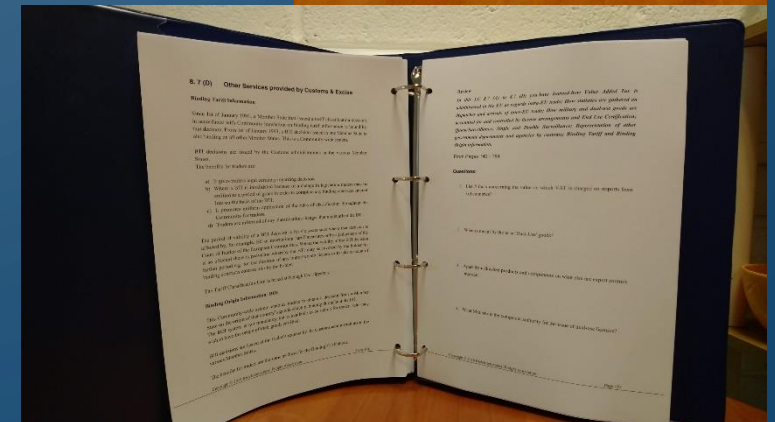
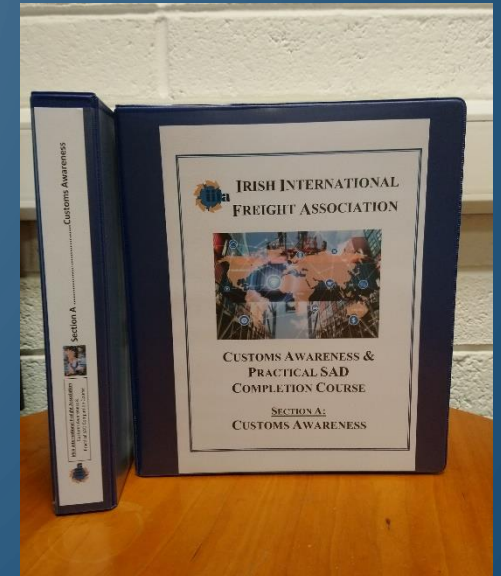
EU National Customs Tariff, TARIC, Simplifications

NCTS, Transits

International Conventions

Safety + Security etc...

+ Appendices



# AWARENESS SECTION (4 WEEKS)

Training Manual – includes Case Studies (supplied by IIFA Members)

Sample Air + Sea Import Shipments including

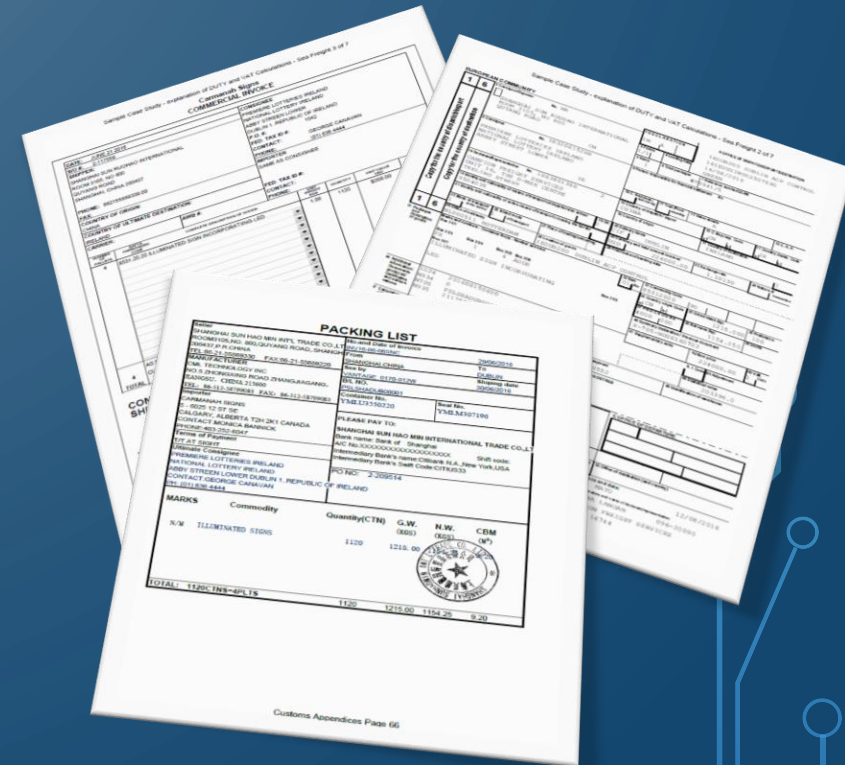
Commercial Invoices, Packing Lists

Transport Document (Air Waybill/ Bill of Lading)

EU Import SAD

Clearance Slip

- explanation included for each item





- Home
- Dashboard
- All Courses

Navigation +

## Welcome to the online training hub for Irish International Freight Association training courses.

Participants of the IIFA FIATA Diploma in Freight Forwarding and Customs Clearance and Practical SAD Completion courses can click on the All Courses button on the left-hand menu in order to find their class group. Those wishing to learn more about the Association and the training courses available can do so via the links below.



### IIFA Customs Clearance & Practical SAD Completion Course



**Irish International Freight Association**  
Customs Awareness and Practical SAD Completion Course

A two module course covering an Awareness section of Customs regulations and procedures and a section on Practical SAD completion.

[View More](#)


### IIFA FIATA Diploma in Freight Forwarding



A FIATA validated and internationally recognised qualification in Freight Forwarding, delivered over 10 months and covering the cornerstones of the Freight Forwarding industry.

[View More](#)



### About Irish International Freight Association



Click the link below to be brought to a Slide Deck with information about the Association and its activities.

[View More](#)

Available courses

 Irish Int Freight Association 

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Home


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Dashboard

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All Courses

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My Courses 

Navigation 


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Administration 

0 of 9 Attempted


### Awareness Module: Wednesday 5th September - Wednesday 17th October 2018

 Multiple Choice Test for Awareness Module - Monday 1st October 2018 18:00 - 20:00 - Password is RevenueNenagh  
**0 of 9 Attempted**

 Slides - NCI Powerpoint - 5th September 2018


 IIFA Customs Awareness - Webinar 1 - Overview of Customs (Link to Youtube) URL


 Slides for Webinar 1 - Overview of Customs File

 IIFA Customs Awareness - Webinar 2 - TARIC Demonstrations and DUTY/ VAT Calculations (Link to Youtube) URL

 Slides for Webinar 2 - TARIC Demonstrations and DUTY/ VAT Calculations File

 Incoterms Video from UK Trade & Investment (Link to Youtube) URL

 What is the TIR System? IRU Video (Link to Youtube) URL

 Link to TARIC Consultation Database URL

 Incoterms - Chart of Responsibility (JPEG Image) File

 Copy of a Blank SAD Document (PDF) File

# WEBINARS

Presentations with recorded audio voiceover

Uploaded and stored unlisted on **You Tube**

- Overview of Customs Clearance in Ireland (33:36)
- TARIC Demonstration and Duty + VAT Calculations (21:24)
- Guide to Incoterms (13:08)



**IIFA Customs Clearance & Practical SAD Completion Course**

**Section A – Awareness**

**Webinar I**

- Overview of Customs Clearance in Ireland



**IIFA Customs Clearance & Practical SAD Completion Course**

**Section A – Awareness**

**Webinar II**

- TARIC Demonstration
- Duty/ VAT Calculations



**IIFA FIATA DIPLOMA COURSE**

**Extract from Module 1 Freight Forwarding Webinar**



**INCOTERMS Section**

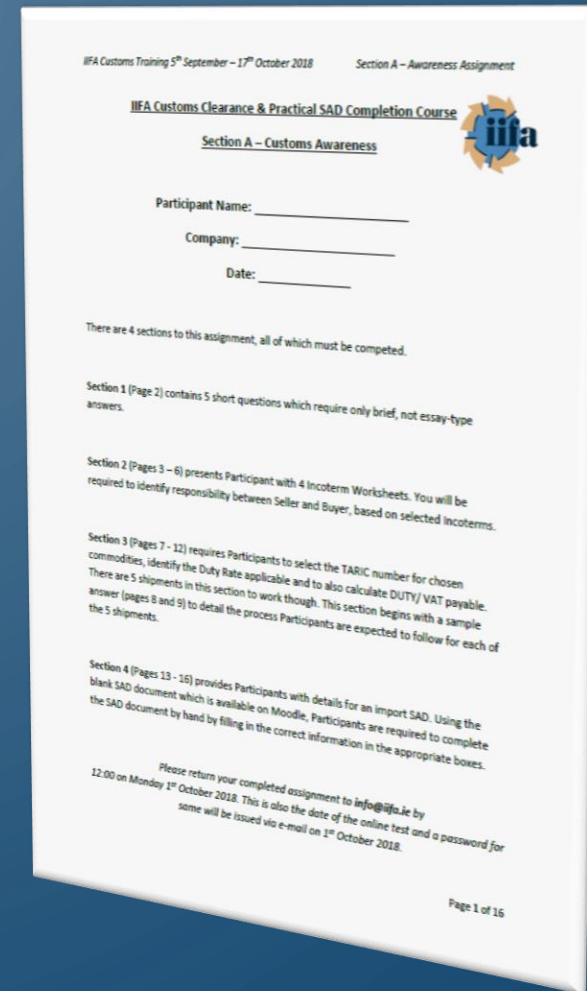
**Presenter: Grainne Thornbury**



# ASSIGNMENT

- (1) Short Questions
- (2) Incoterm Worksheets
- (3) Identification of TARIC number + Duty Rate, plus Duty + VAT Amount Payable Calculation
- (4) Completion of a Blank SAD (by hand!)

Minimum Assignment + Online Test Pass Rate

To progress to Practical Section: 70%




 Irish Int Freight Association 

Home

Dashboard

All Courses

My Courses 

## IIFA Customs Clearance & Practical SAD Completion Course (5th September - 17th October 2018)


Quiz navigation

1	2	3	4	5	6	7	8
9	10	11	12	13	14	15	16
17	18	19	20	21	22	23	24
25	26	27	28	29	30	31	32
33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48
49	50						

Finish attempt ...



[Start a new preview](#)

  Navigation 

**Question 1** Not yet answered Marked out of 1.00 Flag question 

Q: The only role of Customs is to collect Duties and Taxes.

Select one:

- a. True
- b. False

**Question 2** Not yet answered Marked out of 1.00 Flag question 

Q: Direct Representation means responsibility for Customs debts lies with

Select one:

- a. Importer
- b. Customs Clearance Agent
- c. Both

**Question 3** Not yet answered Marked out of 1.00 Flag question 


Q: One of the main objectives of the Union Customs Code (UCC) is:

Select one:

- a. Continue to work with paper transactions
- b. Modernise customs legislation and procedures
- c. Abolish the need for Customs examination

# MULTIPLE CHOICE TEST SAMPLES

Direct Representation means responsibility for Customs debt lies with

- a. Customs Clearance Agent
- b. Importer 
- c. Both

Who has responsibility for submission of Entry Summary Declaration?

- a. The Carrier 
- b. The Forwarder
- c. The Shipper

# MULTIPLE CHOICE TEST SAMPLES - LOCALISED

The competent Authority to issue licences for Dual Use goods in Ireland is

- a. Department of Jobs, Enterprise & Innovation
- b. Department of Transport, Tourism and Sport
- c. Department of Foreign Affairs and Trade



The National Customs Territory includes Northern Ireland

- a. True
- b. False



# PRACTICAL SECTION (2 WEEKS)

## Computer Lab Session

- Use of Customs Clearance Software
- SAD Document from Assignment input
- Sample Export + Imports Completed
- Student Access retained for practice



# PRACTICAL SECTION (2 WEEKS)

Final Assignment

2x Export + 2x Import

SADs to be completed online

Mock Invoices with details

- Incoterm, Transport Mode +

Document Number etc...

SKY BRIGHT FIREWORKS LTD

Invoice

Date 14 / 08 / 2018 Invoice # 2859302

**D** Ship To: EXPLOSIVE CREATIONS LTD  
114 BURLINGTON AVENUE  
KOWLOON BAY  
HONG KONG

Shipper: SKY BRIGHT FIREWORKS LTD  
RIVER PARK INDUSTRIAL ESTATE  
ARLLOW  
CO WICKLOW  
IE9Y38502G

Currency	Shipping Method	Shipping Terms	Gross Weight	Net Weight	Dispatch Date
EUR	SEA	EXW ARLLOW	235 KILOG	232 KILOG	14 / 08 / 2018

Qty	Package Type	Description	Unit Price	Line Total
1	CRATE	FIREWORKS	€ 12000.00	€ 12000.00

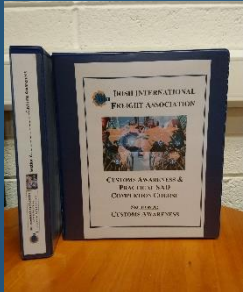
Total Due €12000.00  
Total USD € 12000.00

Thank you for your business!

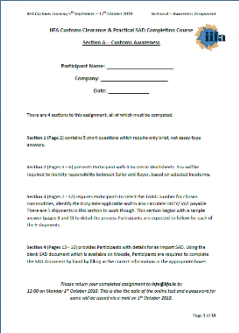
SKY BRIGHT FIREWORKS LTD  
RIVER PARK INDUSTRIAL ESTATE  
ARLLOW  
CO WICKLOW  
IE9Y38502G



# TIMELINE OF TRAINING



**Moodle Access +  
Webinars Distributed**



**Date of Online Test  
and Assignment due date**



**Week  
1**

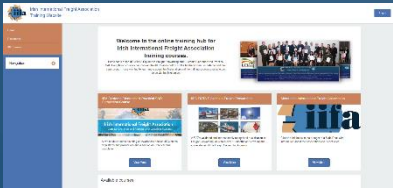
**Week  
2**

**Week  
3**

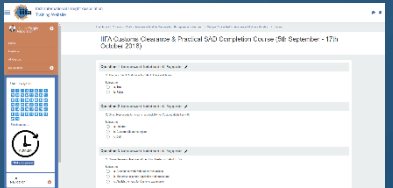
**Week  
5**

**Week  
6**

**Introduction Classroom  
Lecture and  
Training Manual distributed**



**Assignment Issued  
All stored on Moodle**



**Practical Computer Lab  
Classroom session**

# AT THE BEGINNING

Formally planned 15<sup>th</sup> November 2016 at IIFA Council Meeting

(Had) - Customs Manual for IIFA FIATA Diploma + Moodle Set-up (Experience)

- Content needed updating + practical samples to be included

(Needed) - Experienced Customs Clearance Expert to deliver training

- Both classroom + computer lab and design appropriate practical assessments for Participants

Final Consultation with Revenue (Irish Customs Authority) for feedback on desired content

# CHARACTERISTICS OF 2018 PARTICIPANTS

## 8 Training Groups

Freight Forwarders 74%

Shippers 4%

Haulage 13%

Business Representatives 9%

36% of these started last week

January 2019 booked out



The image features a dark blue background with white, stylized circuit board traces in the corners. These traces consist of straight lines of varying lengths and angles, ending in small circles that represent components or connection points. The traces are located in the top-left, top-right, bottom-left, and bottom-right corners, framing the central text.

THANK YOU FOR LISTENING